

Learning for Life Sponsorships

VIEW Club Quick Guide & FAQ

VIEW Clubs of Australia is proud to be the largest community sponsor of students through The Smith Family's *Learning for Life* program. As of September 2026, VIEW Clubs collectively sponsor 1,890+ students through the program.

Sponsoring a new student

If your VIEW Club would like to sponsor an additional student, you can simply make the appropriate payment for a yearly sponsorship and complete your VIEW Club EFT form.

Learning for Life Sponsorship		Payment Reference	Amount
Current cost <i>No partial payments</i> - School \$696 (Kindergarten - Yr10) - Senior School \$984 (Yr 11&12)	Renewed Payment for existing students due in 2026	124263VIEWLFLR	\$
	New Student Adding a student to existing sponsorship numbers, or the first student on a new account	124263VIEWLFLN	\$
	Payment in advance Payment for students due in 2027 or 2028	124263VIEWLFLA	\$
Relevant student ID(s)			

You do not need to submit a request for a new student if your existing student is graduating or coming off the program. The Smith Family supporter care team will automatically match your VIEW Club with a new student. You should only submit a request for a new student if you want to increase the number of students that your VIEW Club supports.

Sponsors are able to indicate a preference for the students they are allocated. You can submit a preference for the gender, age and state of residence for your sponsored students. Please include any details of your preferences in the email when you send your EFT form to National Office.

Renewing your sponsorships

Your sponsorship payment will be due annually on the date that the sponsorship started. The Smith Family will send out a reminder letter with the due date and amount required one month before the payment is due.

You do not need to wait for this reminder to make payment. A VIEW Club can make payment towards their existing sponsorships at any time by transferring the appropriate payment and sending a completed EFT form to National Office.

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September 2026

Payments in advance

Many VIEW Clubs choose to pay for their sponsorships in advance. Payment can be made up to two years in advance. This means in 2026, you can make payments for students that are due in 2026, 2027 or 2028.

VIEW Clubs can not pay ahead any further than this. If your club has additional funds to spend and all of your current sponsorships are already paid two years in advance, you might consider starting an additional sponsorship or making a general donation.

When making payments, please remember:

- To include the student IDs to ensure that payments are correctly allocated
- To use the correct Payment reference as per your EFT form
- If you have multiple students with the same due date for payment, please make payment for those students at the same time

Fee increase 1 January 2027

On 27 August 2026 all VIEW Clubs received a letter by email informing them that the cost of sponsorship will be increasing from 1 January 2027. Any payments made by VIEW Clubs on or before 31 December 2026 will be made at the current rates, this means that VIEW Clubs can make payments for sponsorships due in 2027 and 2028 now to lock in the lower cost of sponsorship for those two years.

Sending eGift Vouchers to Sponsored Students

Sending gifts to your sponsored students is neither required nor expected. If a VIEW Club generously chooses to send a gift to their student for their birthday or Christmas, they can order a Prezzy eGift voucher to be passed onto the student on their behalf.

To order a Prezzy eGift voucher, a VIEW club should complete the order form available on the Forms page of the [VIEW Website](#).

My Smith Family Portal

The My Smith Family portal allows VIEW Clubs to login to the website and access information about their support and sponsored students. In the portal, VIEW Clubs can:

- See a summary of the students they sponsor, their birthday and the next date for payment
- Send and receive messages with their sponsored students
- View and download receipts for payments made to The Smith Family

The Portal can be accessed here: <https://www.thesmithfamily.com.au/login>

To log in or to set-up your clubs portal access for the first time you will need access to your club email address and your supporter ID. If you need to change or reset your password, please contact The Smith Family Supporter Care team on 1800 633 622 or by email SupporterCare@thesmithfamily.com.au.

Frequently Asked Questions

What happens if a student graduates?

When a student on the *Learning for Life* program graduates or otherwise leaves the program, The Smith Family supporter care team will automatically match you with a new student and contact you to provide details of your new student.

What happens if we need to end our sponsorship?

If a VIEW Club is no longer able to afford to continue one of their sponsorships, The Smith Family will continue to support the student by funding their sponsorship from other sources until they can be matched with another sponsor.

What does sponsorship actually cover?

Your sponsorship provides the following three pillars of support:

1. **Financial support** – enabling the family to afford education essentials for your sponsored student for things like uniforms, shoes, stationery, textbooks and excursions, and course work for older students;
2. **Personal support** – matching a *Learning for Life* Co-ordinator with the family for the duration of your student's sponsorship. They work closely with the family to provide tailored support for your student, including linking them to the educational programs we offer;
3. **Program support** – where needed, your sponsored student can attend our out-of-school learning and mentoring programs. These programs specifically help the students we support to stay engaged with their education, improve their skills like reading and writing, and help boost their confidence and aspirations.

One of our students is about to move into Senior school, does the amount of our sponsorship go up?

When a student moves from year 9 into year 10, they are now considered a senior student and the annual sponsorship amount increases. When one of your sponsored students is moving into senior school, the Supporter Care team will contact you to make sure you are comfortable with the increased sponsorship amount.

How can I find out when the payment for our Sponsorships are due?

You can see a summary of all of your sponsored students and the next due date for payments in the My Smith Family Portal. The Portal can be accessed here:

<https://www.thesmithfamily.com.au/login>

If your club does not use the portal, you can contact the supporter care team on 1800 633 622 or by email SupporterCare@thesmithfamily.com.au.